



## **Rivergums Primary School**

### **Communication Policy**

#### **Rationale**

Community partnerships form an integral component of our school. At Rivergums Primary School, we believe that building a positive relationship between home and school plays an integral part in the education of your child.

#### **Our Vision**

Empower all students to discover their own strengths, to believe in themselves, to set and achieve high standards, thus inspiring them to reach their full potential. We promote academic excellence, life-long learning and the development of the whole child in a safe and caring environment. We aspire to develop active participants who can flourish in local and global communities and become ambassadors of the core values of the school. 'Discover, Believe, Achieve...Communities'.

#### **Our Values**

- Respectful
- Responsible
- Resilient
- Persistent

#### **This Communication Policy is intended to:**

- Provide a set of general principles to guide parents/carers in their interaction with staff, students and other families from the Rivergums Primary School community.
- Outline how the school communicates with parents/carers.
- Outline how parents/carers can direct a query or concern.

#### **School Communication**

- All school operational communication will be sent to parents /carers through Connect.
- Teachers utilise Seesaw to upload learning tasks for students, whilst also providing students with feedback on their work. This provides parents/carers with immediate insight into their child's learning.
- Highlights of our teaching and learning programs are showcased through our Facebook account.

<https://www.facebook.com/RivergumsPS/>

## Where to start

We suggest you:

- Talk with family or friends to clarify your query or concern.
- Write down your enquiry or concern.
- List relevant information specific to your query or concern.

## Where to direct your enquiry or concern

The table below identifies some of enquiries or concerns that you may have and where to direct your communication.

School	Parents and Community	Board
Matters managed by the school may include: <ul style="list-style-type: none"><li>• Teaching and Learning Program</li><li>• Behaviour management</li><li>• Whole school events</li><li>• Queries and concerns</li><li>• Feedback</li><li>• Homework</li><li>• Attendance</li><li>• Academic achievement / progress</li></ul>	Matters relating to: <ul style="list-style-type: none"><li>• Becoming a member of the P&amp;C</li><li>• Supporting community initiatives</li><li>• P&amp;C Fundraising and events</li><li>• School Banking</li></ul>	Matters relating to: <ul style="list-style-type: none"><li>• Strategic directions as outlined in Business Plan</li><li>• Whole school initiatives</li></ul>

To arrange an appointment to with the most appropriate person, please contact the school on

9523 7500 or [Rivergums.ps@education.wa.edu.au](mailto:Rivergums.ps@education.wa.edu.au)

Teacher

- The vast a majority of enquires or concerns will be dealt with thoroughly and effectively at this level.

Deputy  
Principal

- If you were not able to achieve a satisfactory outcome regarding your concern or issue.

Principal

- If you haven't reached a resolution, contact the Principal who will work with the relevant parties to resolve the problem.

Regional  
Office

- Contact the Corordinator of Regional Operations at South Metropolitan Regional Office if a resolution is not reached at a school level.